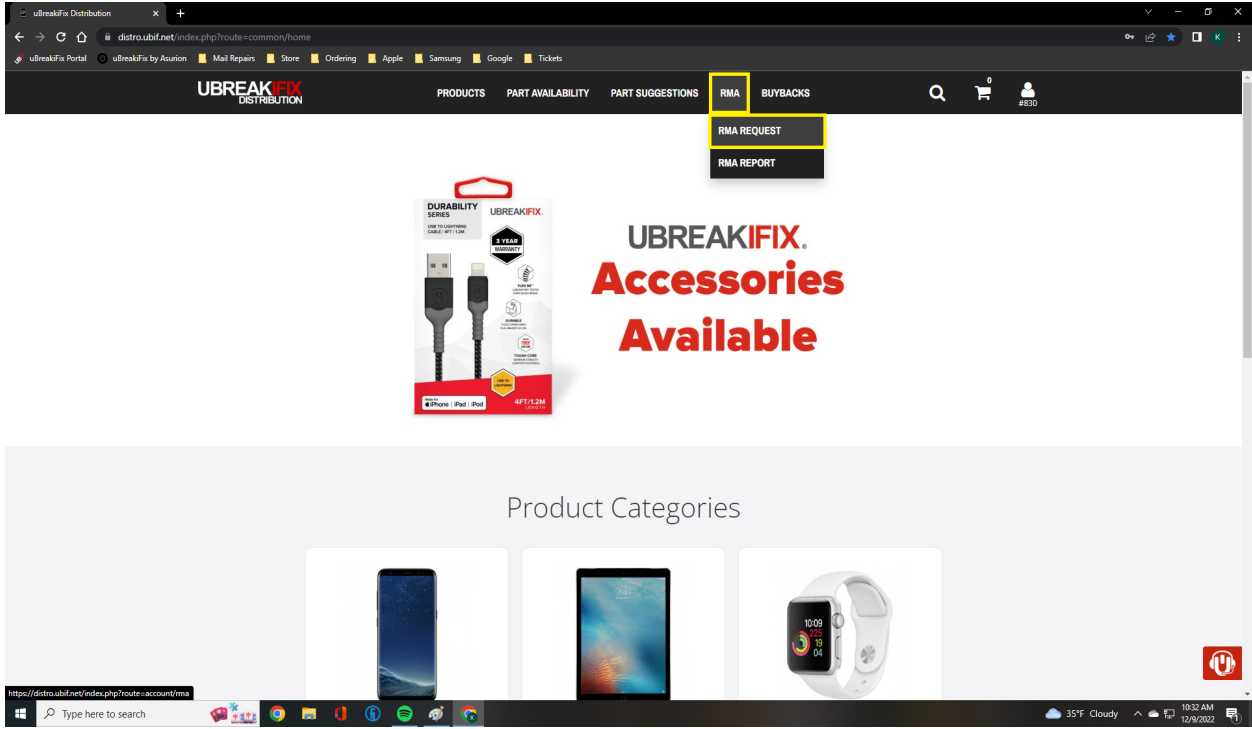
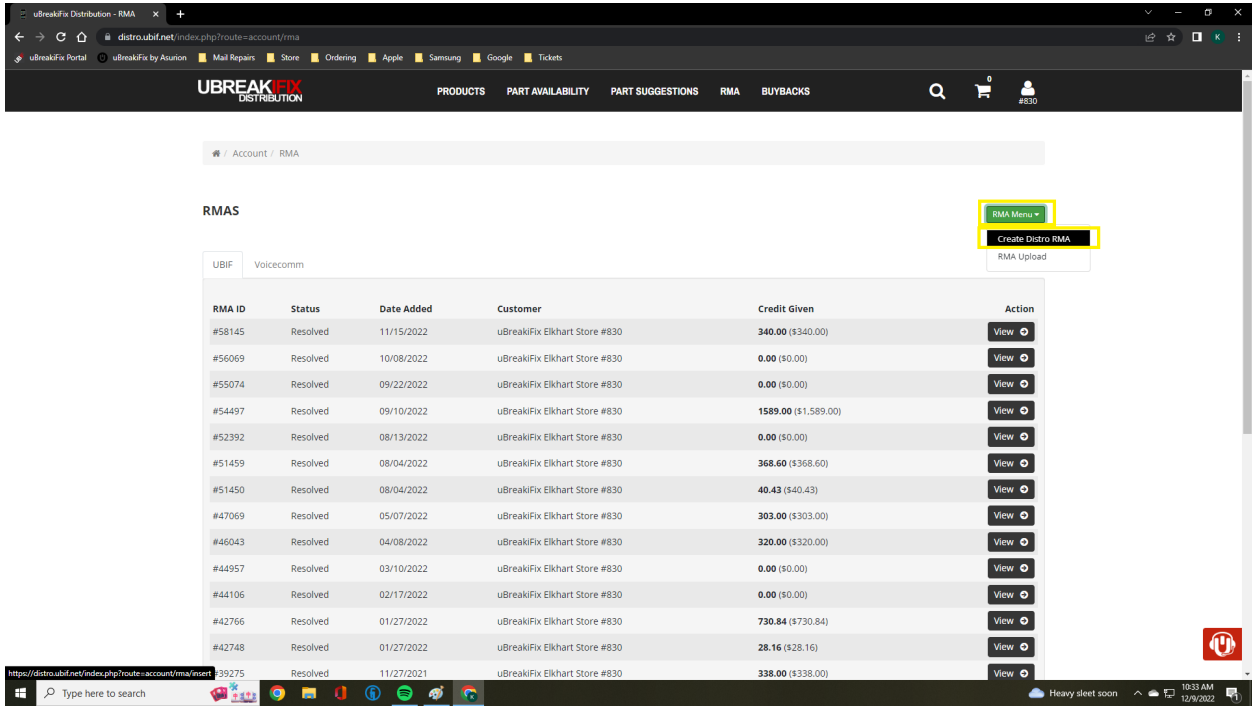


Disto RMA Process

1. Log into Distro -> On the top banner choose RMA -> RMA Request



2. Top right corner Green RMA button -> Create Distro RMA



- Fill out highlighted information -> Choose UPS for Shipping Method -> Click Green “Get Tracking #” Button.

PACKAGER INFORMATION

Packager Name:

Shipping Method:

Tracking Number:

STORE ACCOUNT INFORMATION

First Name: uBreakiFix
Last Name: uBreakiFix
Elkhart Store #830
E-Mail: elkhart@ubreakifix.com
Telephone: 260-438-6813

PRODUCT & ISSUE INFORMATION

Scan the label or enter the Model then Unique Identifier to help expedite the process!

Adhesives, rework kits and screws are not accepted for returns.
Only 100 items can be added to an RMA at a time.

* Model	* Label	* Qty	* Order	* RMA Reason	* Why
167283	000037788	1	1954555	Defective part(s)	No touch
400588	0000021084	1	1727306	Defective part(s)	OCTA F
176252	0000156157	1	1885617	Defective part(s)	frame imperfection wont sit
156794	0000133175	1	1904036	Defective part(s)	Device had blank display
176257	0000172100	1	1981727	Defective part(s)	Repair cal failed 2 times

COMMENTS:

ADJUSTED OUT CONSIGNED PARTS

- Scan the Distro items that has been marked defective in inventory -> They should Auto Populate with the information as long as it was marked correctly in portal [Green Outline] If you have to select the “RMA Reason” and “Why” it was not removed from the inventory and marked declined properly [Red Outline] -> If you get an error message [Orange Outline] you will need to address the issue and get the part into defective status. If you are unable to and need to put in tickets or get Bradley Involved to resolve the issue, use the “Red X” to remove the item from the RMA list.

PACKAGER INFORMATION

Packager Name: Your Name Here

Shipping Method: UPS

Tracking Number: 127F2V239020952549

STORE ACCOUNT INFORMATION

First Name: uBreakiFix
Last Name: uBreakiFix
Elkhart Store #830
E-Mail: elkhart@ubreakifix.com
Telephone: 260-438-6813

PRODUCT & ISSUE INFORMATION

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Error: Part isn't in a valid inventory status. Portal is currently showing this as Reserved. Please correct the inventory status to continue.

5. Once all parts are added to RMA -> Scroll to bottom of the page and click the Green "Ship Out" button ->: Print the label and packing list.

The screenshot shows the uBreakiFix RMA management interface. At the top, there are navigation tabs for PRODUCTS, PART AVAILABILITY, PART SUGGESTIONS, RMA, and BUYBACKS. Below these is a search bar and a shopping cart icon. The main content area displays a table of RMA items with columns for description, quantity, status, and date. A 'Submit' button is highlighted in green at the bottom right of the table.

Description	Quantity	Status	Date
Samsung Galaxy S22 Ultra Back Glass, Black, GH97-27013A	402705-0000000051115	Broken	11/11/2022
Samsung Galaxy S20 Ultra Back Glass, Gray, GH97-24423B (ALT Part# GH97-24962B)	401160-00000082238	Broken	11/11/2022
Samsung Galaxy Note 10 Plus Back Glass, Black, All Carriers, GH97-23680A	400851-0000012305	Broken	11/11/2022
Samsung Galaxy S20 FE Back Glass, Navy, GH97-25585A	401830-0000002832	Broken	11/11/2022
Samsung Galaxy Note 10 Plus 5G Back Glass, White, All Carriers, GH97-23702B	400856-0000000989	Broken	11/11/2022
Samsung Galaxy Note 20 Ultra Back Glass, Black, GH97-25132A	401618-0000018565	Broken	11/11/2022
Samsung Galaxy Z Flip 3 Outer Glass/LCD, Green, GH97-26773C	402334-0000000663	Broken	11/11/2022
Samsung Galaxy S21 Ultra Back Glass, Blue, GH97-26012D	402243-0000000041	Broken	11/11/2022
Samsung Galaxy S21 Ultra Back Glass, Silver, GH97-26072B	401994-0000004041	Broken	11/11/2022
iPhone XR Glass/LCD, Black, OEM	176252-0000156157	Defective	11/19/2022
iPad 6 Glass, Black	84583-0000043464	Broken	11/20/2022
iPad 7/8 10.2" Glass, Black (Non-OEM)	167289-0000037788	Defective	11/21/2022
Samsung Galaxy Fold 4 Outer Glass/LCD, GH96-15279A	403280-0000000043	Broken	11/23/2022
Samsung Galaxy Note 10 Back Glass, Black, All Carriers, GH97-23723A	400833-0000005104	Broken	11/28/2022
Samsung Galaxy S21 Ultra Back Glass, Black, GH97-26072A	401993-0000016110	Broken	11/28/2022
iPad 7/8 10.2" Glass, White (Non-OEM)	167284-0000021664	Adjusted (Deleted)	12/06/2022
Samsung Galaxy A13 5G Glass/LCD, Black, GH82-27589A	402882-0000000297	Adjusted (Deleted)	12/07/2022
Samsung Galaxy S20 FE Rear Camera, 12MP, GH96-13893A	401827-0000000617	Adjusted (Deleted)	12/07/2022