Disto RMA Process

1. Log into Distro -> On the top banner choose RMA -> RMA Request



2. Top right corner Green RMA button -> Create Distro RMA

uBreakiFix Distribution - RMA × +										~	- a ×
← → C ☆ a distro.ubif.net/inde:	x.php?route=accou										2 🖈 🛛 K 🗄
💉 uBreakiFix Portal 🕕 uBreakiFix by Asurion	📙 Mail Repairs 📘	. Store 📙 Ordering	📙 Apple 📃 Samsung 📃	Google 🔜 Tickets							
		SUTION	PRODUCTS	PART AVAILABILITY	PART SUGGESTIONS	RMA B	BUYBACKS	Q	`ຊໍ່ 🛓	20	Í III
										50	
	# / Account	/ RMA									
	RMAS								RMA Men	u •	
									Create I	Distro RMA	
	UBIF Void	ecomm							RMA Up	bload	
		Charles	Dete Added	Customer		-	and it closes				
	#58145	Resolved	11/15/2022	uBreakiFix Elkhart Store	#830	34	40.00 (\$340.00)		View 🥹		
	#56069	Resolved	10/08/2022	uBreakiFix Elkhart Store	#830	0.0	00 (\$0.00)		View 🥹	i	
	#55074	Resolved	09/22/2022	uBreakiFix Elkhart Store	#830	0.0	00 (\$0.00)		View 📀	1	
	#54497	Resolved	09/10/2022	uBreakiFix Elkhart Store	#830	15	589.00 (\$1,589.00)		View 🥹	3	
	#52392	Resolved	08/13/2022	uBreakiFix Elkhart Store	#830	0.0	00 (\$0.00)		View 🥹	1	
	#51459	Resolved	08/04/2022	uBreakiFix Elkhart Store	#830	36	58.60 (\$368.60)		View 🤿	3	
	#51450	Resolved	08/04/2022	uBreakiFix Elkhart Store	#830	40	0.43 (\$40.43)		View 🥹	3	
	#47069	Resolved	05/07/2022	uBreakiFix Elkhart Store	#830	30	33.00 (\$303.00)		View 🥹	3	
	#46043	Resolved	04/08/2022	uBreakiFix Elkhart Store	#830	32	20.00 (\$320.00)		View 📀	3	
	#44957	Resolved	03/10/2022	uBreakiFix Elkhart Store	#830	0.0	00 (\$0.00)		View 🥑	3	
	#44106	Resolved	02/17/2022	uBreakiFix Elkhart Store	#830	0.0	00 (\$0.00)		View 🥹	3	
	#42766	Resolved	01/27/2022	uBreakiFix Elkhart Store	#830	73	30.84 (\$730.84)		View 🥹	3	
	#42748	Resolved	01/27/2022	uBreakiFix Elkhart Store	#830	28	3.16 (\$28.16)		View 🥹	3	
https://distro.ubif.net/index.php?route=account/rma/in	#39275	Resolved	11/27/2021	uBreakiFix Elkhart Store	#830	33	38.00 (\$338.00)		View 🥹		10:33 AM
P Type here to search		o 🗖 🚺	🖲 🖗 🗧							Heavy sleet soon ^ 4	12/9/2022 1

3. Fill out highlighted information -> Choose UPS for Shipping Method -> Click Green "Get Tracking #" Button.

📱 uBreakiFix Distribution - RMA 🛛 🗙 🗧	uBreakiFix Distribution - RMA × +					~ - a ×
← → C ☆ @ distro.ubif.net/ind	dex.php?route=account/rma/insert					년 ☆ 🔲 📧 🗄
🥩 uBreakiFix Portal 🕕 uBreakiFix by Asurion	🛛 🧾 Mail Repairs 📕 Store 📕 Ordering 📕 Ap	ple 📙 Samsung 🛄 Google 🛄 Tickets				
		PRODUCTS PART AVAILABILI	TY PART SUGGESTIONS	RMA BUYBACKS	a 🛱	≗ #830
	 Prease report any order discrepancie. 	s by submitting a Help besk ticket.				
	PACKAGER INFORMATION		STORE ACCOUNT	T INFORMATION		
	Packager Name		First Name:			
			uBreakiFix			
	L		Last Name:			
	Shipping Method:		Elknart Store #83	50		
	Select Shipping Method		elkhart@ubreakif	fix.com		
	Tracking Number:		Telephone:			
		Get Tra	acking # 260-438-6813			
	PRODUCT & ISSUE INFORMATION Scan the label or enter the Model then Unique	e Identifier to help expedite the process!				
	Adhesives, rework kits and screws an Only 100 items can be added to an RMA at a time	e not accepted for returns.				
	* Model 🛛 * Label	e * Oty	* Order 😡	* RMA Reason	* Why	
	A Add Bard and	.,				
	HAGO Product					
	COMMENTS:					
						10
	ADJUSTED OUT CONSIGNED PARTS					(U)
P Type here to search	📲 🐜 🗿 📑 🚺 🚯	a 🖉 🔊				

4. Scan the Distro items that has been marked defective in inventory -> They should Auto Populate with the information as long as it was marked correctly in portal [Green Outline] If you have to select the "RMA Reason" and "Why" it was not removed from the inventory and marked declined properly [Red Outline] -> If you get an error message [Orange Outline] you will need to address the issue and get the part into defective status. If you are unable to and need to put in tickets or get Bradley Involved to resolve the issue, use the "Red X" to remove the item from the RMA list.

DISTRIBUTION	PROD	UCTS PART AV	AILABILITY PART SU	IGGESTIONS RMA BUYBACI	s	Q	# #830	
PACKAGER INFORMA	TION		ST	ORE ACCOUNT INFORMATION				
Packager Name:			First	it Name:				
Your Name Here			UE	ireakiFix				
Shipping Method:			EI	chart Store #830				
UPS			✓ E-N	lail:				
Tracking Number:			ell	chart@ubreakifix.com				
1Z7F2V229020952549)		Tel	ephone:				
Label Can Be Downloaded /	After Request is Submitted. You will be ch	arged \$0.00 for each l	abel created! 26	0-438-6813				
PRODUCT & ISSUE INF Scan the label or enter th Adhesives, rework Only 100 items can be ad	FORMATION he Model then Unique Identifier to he kits and screws are not accepted for date to an RMA or a time.	Ip expedite the proc	esst					
PRODUCT & ISSUE INN Scan the label or enter th Adhesives. rework Only 100 items can be ad	FORMATION the Model then Unique Identifier to he kits and screws are not accepted for dide to an RMA or a time. + Label ©	Ip expedite the proc or returns. * Qty	* Order O	* RMA Reason		* Why		
PRODUCT & ISSUE INI Scan the label or enter th Adhesives, rework Only 100 items can be ad Model @ 167283	FORMATION he Model then Unique identifier to he. k kits and screws are not accepted fi idea to an AMA or a sine. * Label © 0000037788	lp expedite the proc or returns. + Qty 1	* Order @ 1954555	* RMA Reason Defective part(s)	v	* Why No fouch		
PRODUCT & ISSUE INI Scan the label or enter th Ordy 100 sems can be ad * Model @ 167283 400588	PORMATION Provide them Unique Identifier to his the Model them Unique Identifier to the Kitts and screws are not accepted for the table I OUDDO27788 OUDDO21084	Ip expedite the proc or returns. + Qty 1 1	* Order @ 1954555 1727306	* RMA Reason Defective part(s) Defective part(s)	•	* Why No touch OCTA F		
PRODUCT & ISSUE INI Scan the lobel or enter th Or Adhesives, rework Only 100 teme can be add Model O 167283 400588 176252	FORMATION FORMATION Kills and screws are not accepted for kills and screws are not accepted for cococos7768 cococos7768 cococos1084 cocococos1084 cococos1084 coco	Ip expedite the proc or returns. + Qty 1 1 1	* Order © 1954555 1727306 1885617	RMA Reason Defective part(s) Defective part(s) Defective part(s)	~ ~ ~	• Why No touch OCTA F Frame imperfection wont site		
PRODUCT & ISSUE INIT Scan the label or enter th Or Adhesives, rework Only 100 items can be add • Model @ 167283 400585 176252 156794	FORMATION FORMATION K Middl then Unique lidentifier to the K Mid and K more a new. Label @ COCCOD27788 COCCOD21084 COCCCOD21084 COCCOD21084 COCCCOD21084 COCCCOD21084 COCCCOD21084 COCCCOD21084 COCCCOD21084 COCCCCCCCCCCCCCCCCCCCCCCCCCCC	Ip expedite the proc or returns.	• Order @ 1954555 1727306 1885617 1904036	RMA Reason Defective part(s) Defective part(s) Defective part(s) Defective part(s)	~ ~ ~	* Why No touch OCTA F frame imperfection wont sit Device had blank display		

5. Once all parts are added to RMA -> Scroll to bottom of the page and click the Green "Ship Out" button ->: Print the label and packing list.

	PRODUCTS	PART AVAILABILITY	PART SUGGESTIONS	RMA	BUYBACKS	Q	🛁 🛓
Samsung Galaxy	y 522 Ultra Back Glass, Black, GH97-27013A		402705-00000	0051112	Broken	11/11/2022	Paid 😆
Samsung Galaxy	y S20 Ultra Back Glass, Gray, GH97-24425B (AL1	Part# GH97-24962B)	401160-00000	08238 🗷	Broken	11/11/2022	Paid
Samsung Galaxy	y Note 10 Plus Back Glass, Black, All Carriers, Gl	H97-23680A	400851-00000	12305 🕑	Broken	11/11/2022	Paid
Samsung Galaxy	y S20 FE Back Glass, Navy, GH97-25585A		401830-00000	02832 🖻	Broken	11/11/2022	Paid
Samsung Galaxy	y Note 10 Plus 5G Back Glass, White, All Carrier	s, GH97-23702B	400856-00000	00989 🖓	Broken	11/11/2022	Paid 0
Samsung Galaxy	y Note 20 Ultra Back Glass, Black, GH97-25132A	к. — — — — — — — — — — — — — — — — — — —	401618-00000	18565 🖉	Broken	11/11/2022	Paid
Samsung Galaxy	y Z Flip 3 Outer Glass/LCD, Green, GH97-26773	c	402334-00000	00663 🖻	Broken	11/11/2022	Paid
Samsung Galaxy	y S21 Ultra Back Glass, Blue, GH97-26012D		402243-00000	00041 🖻	Broken	11/11/2022	Paid
Samsung Galaxy	y S21 Ultra Back Glass, Silver, GH97-26072B		401994-00000	04941 🗷	Broken	11/11/2022	Paid
IPhone XR Glass	/LCD, Black, OEM		176252-00001	56157 🛯	Defective	11/19/2022	Paid
iPad 6 Glass, Bla	ack		84583-00000	43464 🗷	Broken	11/20/2022	Paid
Pad 7/8 10.2" G	ilass, Black (Non-OEM)		167283-00000	37788 🗷	Defective	11/21/2022	Paid
Samsung Galaxy	y Fold 4 Outer Glass/LCD, GH96-15279A		403280-00000	00043 🖻	Broken	11/23/2022	Paid
Samsung Galaxy	y Note 10 Back Glass, Black, All Carriers, GH97-	23723A	400833-00000	05104 🖻	Broken	11/28/2022	12/13/2022
Samsung Galaxy	y S21 Ultra Back Glass, Black, GH97-26072A		401993-00000	16110 🗷	Broken	11/28/2022	12/13/2022
IPad 7/8 10.2" G	ilass, White (Non-OEM)		167284-00000	21664 🗷	Adjusted (Deleted)	12/06/2022	12/21/2022
Samsung Galaxy	y A13 5G Glass/LCD, Black, GH82-27589A		402882-00000	00297 🕑	Adjusted (Deleted)	12/07/2022	12/22/2022
Samsung Galaxy	y S20 FE Rear Camera, 12MP, GH96-13893A		401827-00000	00617 🖻	Adjusted (Deleted)	12/07/2022	12/22/2022
Back							Subr